



INSTITUTE OF TRANSPORTATION STUDIES
TECHNOLOGY TRANSFER PROGRAM
1301 SOUTH 46TH STREET, BUILDING 155
RICHMOND CA 94804

June 1, 2009

Edward Salcedo, President
GCAP Services
3525 Hyland Avenue, Suite 260
Costa Mesa CA 92626

Dear Mr. Salcedo,

On behalf of the University of California, Berkeley, I would like to extend my gratitude and appreciation for the work GCAP Services performed in developing and delivering the statewide training program on *Disadvantaged Business Enterprise for California Agencies*.

Working under a tight deadline and repeatedly adapting to an evolving policy environment, the GCAP team did an outstanding job of pulling together a timely and information rich training program on very short notice. The training you developed presented a complex topic in an easy to understand format and provided students the tools needed to put the program into action as soon as they got back to work.

I would also like to recognize and commend you and your team for your high level of professionalism and relentless responsiveness in meeting our needs and those of our funders and students. I have received numerous positive comments from my staff involved in the project – from content development, to contract administration, to logistics and delivery – regarding your exemplary thoroughness, attention to detail and all around professionalism. We have been very impressed with and have very much enjoyed working with you and your team.

We look forward to working with you again.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura Melendy", is written in a cursive style.

Laura Melendy, Director
Technology Transfer Program
Institute of Transportation Studies
University of California, Berkeley